- Collect overdue accounts Collection and shutoff policies must be enforced or you're losing money.
- Reduce system leaks Water loss should be no more than 15% of the treated water you produce or buy.
- 3. Make sure meters are working Meters are to a water system what fare counters are to cab drivers. If they aren't working, people are riding for free.
- 4. Update fees, deposits, charges Check these items. Some may date back many years and be ready for a more realistic update.
- 5. Get bills out on time Everyone who uses water should get a bill on a regular basis.
- 6. Find thieves Water theft is a serious issue in some communities.
- 7. Buy in bulk Purchasing supplies, such as chlorine, are usually cheaper in mass quantities. Consider working with neighboring systems to buy supplies and share equipment.
- Add new customers It may be cost effective to add nearby homes and businesses not currently in the distribution network.
- 9. Invest money Find a bank that offers interest on your bank account. Put reserves in CDs or money market accounts.
- 10. Run pumps at night In some places, the electric utility offers significantly lower rates during off-peak hours.